



**UNIVERSITAS
PRASETIYA MULYA**

TUGAS AKHIR

**Penetapan Alur Pelayanan Melalui *Service Blueprint*
di PT Nuvantara Eutopia Vakansi**

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**PROGRAM STUDI S1 PARIWISATA
UNIVERSITAS PRASETIYA MULYA
JAKARTA, 2023**



**UNIVERSITAS
PRASETIYA MULYA**

FINAL PROJECT

Project Improvement

**Service Flow Development Through Service Blueprint
at PT Nuvantara Eutopia Vakansi**

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**UNDERGRADUATE OF TOURISM PROGRAM
HOSPITALITY BUSINESS CONCENTRATION
UNIVERSITAS PRASETIYA MULYA
JAKARTA, 2023**