



**UNIVERSITAS
PRASETIYA MULYA**

TUGAS AKHIR

**Pengurangan *Waiting Time* Pada Proses *Check In*
Tamu di The Westin Resort Nusa Dua dengan
Pendekatan *Color Coded SOP***

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**PROGRAM STUDI S1 PARIWISATA
UNIVERSITAS PRASETIYA MULYA
JAKARTA, 2023**



**UNIVERSITAS
PRASETIYA MULYA**

FINAL PROJECT

(Project Improvement)

**Reducing Waiting Time in the Guest Check In
Process at The Westin Resort Nusa Dua with a Color
Coded SOP Approach**

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**UNDERGRADUATE OF TOURISM PROGRAM
HOSPITALITY BUSINESS CONCENTRATION
UNIVERSITAS PRASETIYA MULYA
JAKARTA, 2023**